



Dear Parents

I have enjoyed being a solo practitioner, but it has become increasingly more difficult over the last few years. Recently, the physicians at Delaware Pediatrics approached me about joining their practice. Recognizing the challenges of solo practice, and with Dr Storlazzi retiring, I felt that this was a good decision for my practice and for my family. **We will start at the new location January 1st 2018. In the meantime please continue to call the 302-478-1975 number for any questions or appointments.**

Delaware Pediatrics is an excellent practice, with providers and staff who share my dedication to excellent care for children. I am certain that this merger will ultimately benefit your family. My new office will be located at 1409 Foulk Road (in Foulkstone Plaza), approximately 1 mile from our current office. The new phone number will be (302) 762- 6222. You may already be familiar with some of the doctors with Delaware Pediatrics, since we have shared our call responsibilities for over 10 years. You may have met them in the office on a weekend, or may have spoken to them after hours.

Most importantly, I want to be clear that with this new arrangement, your child/children *will continue see me*. The office staff should always ask who you would like to see, so always ask for me. Well visits and follow up visits are scheduled ahead of time, so there should be no problem making an appointment with me. Sick visits, also, can be scheduled with me whenever I am in the office. Delaware Pediatrics has 3 female providers in the North Wilmington office, so the teenage females in my practice will still be able to make appointments with a female provider. I will continue to see my patients from areas like Middletown, especially for well visits. However, for those families who live south of the office, Delaware Pediatrics has a second office in Townsend, and your child may be able to be seen for an urgent/sick visit at that location, should the need arise. You can find out more about Delaware Pediatrics at Depediatrics.com

There are many benefits to having my practice merge with Delaware Pediatrics. My new practice and its providers will now be able to access important information about your child, ensuring more comprehensive care overall. Weekend hours, and coverage when I am on vacation, will always be at the Foulk Road location, so there will be less opportunity for confusion. I will have more hours available to see your child/children. I will continue to have evening hours on Mondays and Thursdays. Some Delaware Pediatrics providers may have early morning hours, which may increase your options to be seen, and decrease the need to go to the emergency room or to medical aid units.

Most of this transition will be done automatically. **Appointments that have already been made with me for 2018 will be transferred into Delaware Pediatrics' system. Please continue to call the current office 302-478-1975 to schedule all appointments.** My current medical records system is the exact same type as Delaware Pediatrics', and we will be combining the two so that records will be shifted without any problems.

There are a few things you may need to do. You will have to register for Delaware Pediatrics' website portal. It is the same type that you have already been using, but unfortunately the registration information will not transfer. Also, you may also need to contact your insurance carrier and change the provider to "Delaware Pediatrics", effective January 1, 2018.

Delaware Pediatrics takes most health insurances. For those of you who have Independence Blue Cross, Amerihealth, or Keystone, Delaware Pediatrics is actively working toward participating in those networks. In the meantime, for those affected, I will continue to see your child under the "Franczyk Pediatrics" name until that piece is completed, so there will not be any lapse in your child's care.

Thank you for your kindness in allowing me to share in the care of your family. I am truly looking forward to this exciting new chapter in my career, and am thrilled to have you join me.

My best regards,

Dr. Darren Franczyk